

We now offer the best protection plan in the HVAC Industry today. The plan covers all labor cost to keep your home heating and cooling system running efficient and safer. The service plan includes all maintenance issues (except filter changes). All service labor cost on equipment with a low monthly payment.

BENEFITS

- Lower Utility Bills
- Extended Equipment Life
- Fewer Repairs
- Improved Capacity
- 15% Discount Repairs
- Priority Customer
- Agreement is Transferable
- No Labor Charge On:
 - o Equipment Repair
 - o Diagnostic
 - o Maintenance
 - o Overtime
- Automatic Renewal
- 24-Hour Emergency Service
- 2 Times a Year Scheduled

HOMEOWNERS RESPONSIBILITIES

- Change Filter on a Timely Basis
- Watch System for Irregularity or Leaks
- Notify Dayco Immediately of Irregularities or Leaks
- Dayco sends reminders by email & text, it is homeowner responsibility to call and schedule.

| Dayco |
|----------------------------|
| HEATING • AIR • ELECTRICAL |

11 N. Auburn St. Kennewick, WA 99336 Phone: (509) 586-9464 Fax: (509) 582-5106 Email: comfort@daycoheating.com LIC. #: DAYC0I*107L0

Signed up by:

| CUSTOMER: | | | LOCATIO | DN: | | |
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| NAME | | | NAME | | | |
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SEE REVERSE SIDE FOR ADDITIONAL TERMS AND CONDITIONS

Additional Terms and Conditions

- 1. DAYCO SHALL NOT BE RESPONSIBLE FOR ANY LOSS, DAMAGE, INJURY RESULTING FROM DELAY IN RENDERING REPAIRS BY THE TERMS OF THIS EXTENDED WARRANTY, AND IN NO EVENT WILL DAYCO BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES EXCEPT AS EXPRESSLY AUTHORIZED BY THE OPERATION OF APPLICABLE LAW.
- 2. This agreement includes inspection of all control wiring between indoor and outdoor units and the thermostat, and power wiring and controls with the units. NOT included are external power wiring, circuit breakers and disconnects supplying electrical service for the units.
- 3. This agreement provides for inspection of all functional components of the heating and air conditioning system, but does not include ductwork, structural supports or other sheet metal components.
- 4. Should ownership of the residence where the covered equipment is located change, this fulfillment may be transferred to the new owner, upon notification in writing to Dayco Heating, Air & Electrical. Agreement automatically renewed until given written notification to Dayco Heating, Air & Electrical.
- 5. Special consideration has been given in pricing the cost of this contract taking into account two maintenances per year for residential installations.
- 6. The fulfillment will be automatically renewed unless otherwise cancelled by the customer giving written notice of the cancellations 30 days before the bi-annual renewal date.
- 7. If program is cancelled prior to 24 months all discounts given must be paid back to Dayco Heating, Air & Electrical

WHAT IS NOT INCLUDED

- Installation of New Add-on Devices
- Additional Safety Devices
- Sheet Metal Repair
- Electrical to the HVAC Equipment
- Parts That are Not Covered Under Warranty (Labor to Install is Included)
- Refrigerant
- Repair of Water Damage Due to Clogged or Broken Lines, Humidifiers or Venting
- Nuisance Call Outs Where Fault Was Homeowners
- Repairs Made by Non-Dayco Service Personnel
- If you wish to cancel the plan before the 2 years is up, you must first pay the difference if you received discounts while on the plan, before we can terminate the contract.

WHAT IS INCLUDED

- 🗰 2 Maintenances a Year
- All Diagnostic Charges
- All Labor Charges on Equipment Repairs
- All Emergency Labor
- All Cost to Process Equipment Warranty Claims

WHO IS ELIGIBLE

- Systems That Are Under 15 Years Of Age
- Systems That Meet a Performance Evaluation
- All Repairs That Have Been Done After Performance Evaluation
- 60 Day Waiting Period For Homes That Have Been Out of Warranty For More Than 60 Days